

No. SFO/815/1/2024
Consulate General of India
San Francisco

12.08.2024

TENDER NOTICE

Bids are invited towards purchase and secured installation of CCTV system having 16 camera Network Video Recorder (NVR) CCTV system (with at least 45 days recording) to be installed across two floors (22nd and 23rd floor) at 71 Stevenson Street, San Francisco, for new premise of Consulate General of India, San Francisco, CA. Camera design should be 5 MP or better Dome Varifocal and preferably Wide FOV (Field of View) Security Camera. Qualification standards and other details are available at the following websites under the Head “Tender”:

<https://cgisf.gov.in/>
<https://eprocure.gov.in/cp>
[pp](#)

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1.	Chapter I : Tender Details and General Instructions
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Chapter I - Instructions to Bidders

Bids containing **Technical Bid** and **Financial Bid** for contract (bid validity at least for next three months) from experienced & registered firms, complete in all respects should be submitted to the Head of Chancery, Consulate General of India, at 540 Arguello Blvd, San Francisco, CA 94118 in order to reach before the deadline of 1700 hrs. on 04 September 2024. The submitted Bids should clearly carry the subject line “Bid for Purchase and Installation of CCTV system for CGI San Francisco” . All tenders received after the deadline will be summarily rejected.

2. All bidders should submit along with the Tender the following documents:
 - i. Separate bids in the prescribed Technical Bid Document and Financial Bid Document (proformas attached in chapter II and III).
 - ii. Both the above documents must be signed by authorized signatories of the bidding firm with a seal / stamp.
 - iii. Self-attested photo-copy of registration of the company / firm proprietorship with the concerned authorities.
 - iv. Annual Report (where statutorily required to be filled).
 - v. Details of experience in the field of CCTV security installations with Embassies and Consulates/reputed Companies/Government agencies, etc.

N.B.: It must be noted that the bid must include all aspect related to installation of CCTV system as per specifications provided, including purchase of the CCTV system, associated equipments, installation, etc which is to be done at new premise of the Consulate General of India, San Francisco on 22nd and 23rd floor of 71 Stevenson Street, San Francisco, CA.

3. SPECIFICATIONS:

16 Camera Network Video Recorder (NVR) CCTV system (with at least 45 days recording). Camera design should be 5 MP Dome Varifocal Wide FOV (Field of View) Security Camera.

SL No	ITEM	QUANTITY
1.	5 MP or better Dome Varifocal and preferably Wide FOV (Field of View) Security Camera	16
2.	Numbers of Licenses	16 channels in the same unit with up to 5 MP or better supported cameras from approved brands.
3.	Video Output	HDMI, VGA /DP
4.	Output Resolution	Min 1920x1080 or better
5.	Decoding Capacity (H.264/H.265)	60 Fps @ 1080p or better
6.	Throughput	128 Mbps or better for 16 Channels
7.	Number of Drives	Min 4 Drives or more for 16 Channels
8.	Protocol Supported	ONVIF Latest Profile
9.	Storage Capacity	For 16 channels - Min 24 TB or more distributed in 4 or more drives for min 45 Days recording capacity
10.	I/O Interface	Min 3 or more USB 3.0 or better
11.	LAN	1 x Gigabit Port, RJ45 or better
12.	LAN Transmission Speed	100/1000 Mbps
13.	Software	Free software for live viewing up to 16 channels as per NVR

14.	UPS	One Unit
15.	Fibre/Cat 6 Cables, any other cable, wires, connectors, etc.	As per Actual
16.	Other accessories and consumables as required for installation.	As per Actual

4. VIDEO MANAGEMENT SOFTWARE

S. No	Specifications
1.	Supply of video surveillance application software/video management software (VMS) for NVR to be provided with camera licenses suitable for all ONVIF cameras with full functionality, virtual matrix capability.
2.	VMS should have inbuilt facility to store configuration of cameras.
3.	VMS shall support flexible 1/4/8/16 user defined windows split screen display mode or scroll mode on the PC/Workstation monitor or on preview monitor as per site requirement.
4.	VMS shall be able to control all cameras features such as PTZ control, iris control, auto/manual focus, and color balance of camera, selection of presets, video tour selection etc.
5.	VMS should be able to generate reports of stored device configuration. The software should provide alarm and alarm logs. The configuration shall be able to be archived, printed and displayed.
6.	VMS should provide user activity log (audit trail) with user id, time stamp, and action performed, etc.
7.	The administrator shall be able to add, edit & delete users with rights. It shall be possible to view ability/rights of each user or the cameras which can be viewed & controlled as per the permission assigned by the administrator.
8.	VMS shall provide a facility for any alarm input initiating any action in the VMS system.
9.	VMS shall provide intrusion detection, motion detection and security device alarm etc as per site requirement.
10.	VMS should provide a reporting utility for tracking but not limited to alarms, incidents, operator logs, service requests etc. Video and images shall be stored with reports for documenting events.
11.	VMS should have capability for integration with other security equipment such as fire alarm/panel etc.

5. In addition, following aspect should be followed by the participating bidders:

The bidder should be a company or firm duly registered with the concerned authorities in the USA and must not be blacklisted by Governments of USA or India for poor performance in the past. Bidder must be a firm with a past record of providing CCTV security installations in the USA. Consulate General of India, San Francisco reserves the right to reject bids from firms who do not have adequate experience in the field of security services.

The bids will remain valid for at least 3 months from tender closing, for award of contract after obtaining approval of competent Indian authorities. No price escalation would be allowed. **All rates and sum inserted against items of works shall be exclusive of Value Added Tax (TVA).**

The successful bidder has to sign a contract with the Consulate General of India, San Francisco in an appropriate form for execution of the contract.

First the Technical bid will be opened and the pre-qualification of the bidder will be assessed and then financial document of only those bidder [s] who meet the technical criterion will be opened.

The winning bidder would be required to dedicate one supervisor /manager who can be contacted for all queries / requirements.

Installation & Commissioning, Supervision and Demonstration of the goods: Providing required jigs and tools for assembly, all works required for the completion of the installation. It is reiterated that the bid must include all aspect related to installation of CCTV system as per specifications provided, including purchase of the CCTV system, associated equipments, installation, etc which is to be done at new premise of the Consulate General of India, San Francisco on 22nd and 23rd floor of 71 Stevenson Street, San Francisco, CA.

After Sales Service: After sales service centre should be available on 24 (hrs.) X 7 (days) X 365 (days) basis. Complaints should be attended properly, maximum within 24 hrs to ensure an uptime of minimum 95%, wherever applicable.

Guarantee / Warrantee Period: The Tenderer has to indicate the guarantee/ warrantee period of the CCTV system.

6. ASSIGNMENT SPECIFIC INFORMATION IN BRIEF:

STARTING DATE FOR SUBMISSION OF TENDER:	1100 hrs, 13 August 2024
LAST DATE FOR BID SUBMISSION:	1700 hrs, 04 September 2024
DATE OF OPENING TECHNICAL BIDS:	1500 hrs, 05 September 2024
DATE OF OPENING FINANCIAL BIDS:	1500 hrs, 06 September 2024
EVALUATION CRITERIA: The Tender Evaluation Committee [TEC] will evaluate the technical information individually using the following criteria: (a) The Organization's relevant experience for the Assignment. (b) Quality of SERVICE plan and methodology for undertaking the job. (c) Past track record.	

7. Bids may be submitted to:

Head of Chancery, Consulate General of India
540 Arguello Blvd, San Francisco, CA 94118.

8. For clarifications / queries, if any, prior to submission of bid, prospective bidders may contact the undersigned, during office hours from 10.00 a.m. to 5.00 p.m. on working in office or email at hoc.sf@mea.gov.in

Sd/-
(Jaswant Singh)
Head of Chancery

Chapter II - TECHNICAL BID PROFORMA

1. Name of the firm:
2. Address of the Registered Office:
3. Correspondence address:
4. Contact details:
 - Telephone:
 - E-mail:

Sl.N o.	Requirements	Reply / Remarks
1.	<ul style="list-style-type: none">• Brief introduction of the company• Previous experience in the field (minimum of three years)• Registration Certificate & license for the services	
2.	Plan of action and methodology proposed to install the CCTV secure system as per technical specification in this Tender document.	
3.	<ol style="list-style-type: none">a. Details of Current contracts of security services undertaken by the firmb. Details of the past contract's security services undertaken by the firmc. Testimonials [Clients' letters /certificates, etc]	

Chapter III- Financial Bid Proforma

1. **Name of the firm:**
2. **Address of the Registered Office:**
3. **Correspondence address:**
4. **Contact details:**

Telephone:

E-mail:

S. No.	Items	Price in USD (Including all charges)	Remarks, if any
1	Purchase and installation of CCTV system having 16 Camera Network Video Recorder (NVR) CCTV system (with at least 45 days recording). Camera design should be 5 MP Dome Varifocal Wide FOV (Field of View) Security Camera. for Consulate General of India, San Francisco, CA at its new premise at 22 nd and 23 rd floor at 71 Stevenson Street, San Francisco.	Note: Price quoted should be on an all-inclusive basis and shall include the cost of all equipments, personnel, transportation, rentals, taxes, consumables, warranty, installation, etc.	